

PRIVACY STATEMENT

This Policy sets out how we collect, store, guard, share and use any personal data that we may collect from you when you use or otherwise interact with the Platform or the services offered through our Sites. SILQU, and its affiliates may collect, retain, disclose, and store Sensitive Personal Information and Personal Information of landlords, renters, and others (collectively, "Individuals") for purposes of identification, billing, communication, compliance with applicable laws and regulations, and other purposes in line with the services provided to Individuals. We have instituted the following policy in order to comply with various laws concerning Sensitive Personal Information and Personal Information:

Definitions

- **Personal Data:** means personal information that can be associated with an identified or identifiable person such as Name, Mobile Phone or Telephone Number, email address, Payment Card Numbers, Official identification information e.g., Identification Number.
- **Process:** means any operation or set of operation which is performed on personal data whether or not by automated means such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction
- **Device Information:** means data that can be automatically collected from any device used to access our Sites or Services. Such information may include, but is not limited to, your device type; device ID; your device's network connections; your device's name; your device's IP address; information about your device's web browser and the internet connection being used to access the Site or Services
- **Services:** means any products, services, content, features, technologies, or functions, and all related websites, applications and service offered to you by SILQU.
- **User:** means an individual who uses the Services or accesses the **Sites** means the websites, mobile apps, official social media platforms through which SILQU offers the Services and which has posted or linked to this Privacy Policy

How Do We Process Personal Data?

We may use your personal data for the following purposes:

- initiate a payment, or pay a bill;
- authenticate your access to an Account;
- communicate with you about your Account, the Sites, the Services, or SILQU;
- Sending you information about our services that may interest you or help us serve you better.
- keep your Account and financial information up to date.

Retention Of Data.

We will only retain your personal data for as long as reasonably to fulfil the purposes for which it was collected, including for the purposes of satisfying any legal, regulatory, tax, accounting or reporting requirements.

How We Disclose Personal Data

We may disclose Personal Information that we collect from you for the purpose(s) that it was collected. We may disclose the Personal Information for other purposes where we have received your consent to do so or are required to do so by law. Information about our customers is an important part of our business and we address sharing of your data as such.

How We Protect Your Personal Data

The security of your personal data is important to us. We use appropriate physical, management, and technical measures to protect your personal data from unauthorized access, disclosure, use, modification, damage, or loss.

Changes to the Privacy Policy.

We regularly review and update this policy in order to reflect changes to our practices, for legal or operational reasons.

Contact Us / Opt-out requests

For questions regarding SILQU Personal Information Privacy Policy, please contact: info@silqu.com